

August 1, 2008

Mr. M. Peter Henthorn Profit Motivators International, LLC 2146 Linden Drive Boulder, CO 80304

Dear Mr. Henthorn:

Thank you for an outstanding job on our project. Profit Motivators found many areas of profit improvement that equal to over seven times the cost of engagement. We will be able to recover the entire cost of your services through this savings, and profit improvement suggestions within one year. The key change, more than the profit improvement, was the philosophical direction change we made which will benefit the membership for many years to come.

Thanks again. We were very pleased with what you and John have done for us and the professional manner in which the assignment was carried out. As president, I would certainly recommend your firm to others.

Sincerely,

Claude E. Garrett

President